

Casual Leisure Assistant

Our Casual contracts are great for people looking to top up their income and/or work flexibly, as work is offered with hours to suit both you and the peak trading times of our business. Various shifts are available, including week days, evenings, weekends and bank holidays.

We are seeking Casual Leisure Assistants to join our busy team in the Revive Leisure Club at the Holiday Inn, Telford. Providing a professional service, you will be the central point of contact to meet and greet all customers and clients in a professional and courteous manner.

What will you be doing...

- Offer exceptional customer service
- Check in members and hotel guests to the Leisure Club
- Deal with Guest/member queries face to face and over the telephone
- Carry out opening/closing procedures
- Complete pool tests

What skills you need...

- Must be able to swim 25 meters
- Previous experience in the leisure industry
- Great people skills
- Highly motivated
- Excellent communication skills with the ability to deal with a range of internal and external contacts
- Lifeguard/Pool responder qualification is desirable
- Proof of right to work in the UK

Benefits:

- Up to £10.42 per hour
- Free on-site parking
- Free leisure club membership*
- Reduced hotel rates*
- Free & confidential employee support helpline to help you deal with whatever life throws at you
- (*Subject to a qualifying period)

Southwater Event Group comprises of 3 hotels (Holiday Inn Telford-Ironbridge, International Hotel Telford, Ramada Telford-Ironbridge), The International Centre, Telford and StagecraftUK events production.

If you are not contacted within 3 weeks of submitting your application, you may assume you have not been selected for interview. Due to the volume of applications we receive, a letter of regret will not be sent to you.